

PRIVACY NOTICE

1. IDENTIFICATION AND ADDRESS OF THE DATA CONTROLLER

INTERTEAM, S.A. DE C.V. (hereinafter, “**INTERTEAM**”), with address located at Calle Colima 114, interior 201, Colonia Roma, Alcaldía Cuauhtémoc, C.P. 06700, Ciudad de México, and web portal www.interteam.com.mx, hereby informs you that it is responsible for the use and protection of your personal data, in accordance with the Federal Law on the Protection of Personal Data Held by Private Parties (hereinafter, the “**LAW**”).

2. DEFINITIONS

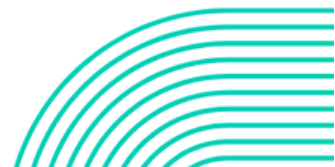
- a) **Authority:** The Ministry of Anti-Corruption and Good Governance (Secretaría Anticorrupción y Buen Gobierno), the federal authority responsible for monitoring compliance with and application of the Law.
- b) **Privacy Notice:** A physical, electronic, or any other formatted document generated by the Data Controller and made available to the data subject from the moment their personal data is collected, for the purpose of informing them of the purposes of processing the same, in accordance with Article 14 of the Law.
- c) **Consent:** An expression of free, specific, and informed will by the data subject through which the processing of their data is carried out.
- d) **Personal Data:** Any information concerning an identified or identifiable individual. An individual is considered identifiable when their identity can be determined directly or indirectly through any information.

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- e) **Sensitive Personal Data:** Personal data that affects the most intimate sphere of the data subject, or whose improper use could give rise to discrimination or entail a serious risk for them. Expressly, but not limited to, personal data that may reveal aspects such as racial or ethnic origin, present or future health status, genetic information, religious, philosophical, and moral beliefs, political opinions, and sexual preference are considered sensitive.
- f) **Law:** Federal Law on the Protection of Personal Data Held by Private Parties.
- g) **Data Controller:** Private individuals or corporations that carry out the processing of personal data.
- h) **Data Subject:** The individual to whom the personal data belongs.
- i) **Processing:** Any operation or set of operations performed through manual or automated procedures applied to personal data, related to the collection, use, recording, organization, preservation, adaptation, utilization, communication, dissemination, storage, possession, access, management, exploitation, disclosure, transfer, or disposal of personal data.
- j) **Transfer:** Any communication of personal data within or outside Mexican territory, made to a person other than the data subject, the controller, or the data processor.

3. PERSONAL DATA COLLECTED

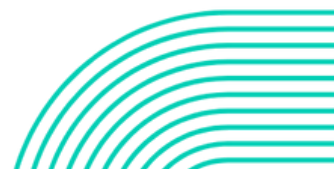
INTERTEAM may collect your personal data in person, when you visit our offices; directly, through instant messaging or emails sent to our executives and credit department; and indirectly, through the contact forms on our website.

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The personal data collected under this notice is divided according to its nature, as follows:

a) In the case of individuals (natural persons):

- Full name.
- Email address.
- Phone number.
- Commercial activity.
- Tax address.
- Proof of address (not older than 3 months).
- Valid official identification (Voting Credential or Passport).
- Federal Taxpayer Registry (RFC).
- Tax Status Certificate (Constancia de Situación Fiscal) for the current month.
- Compliance Opinion 32-D (Opinión de cumplimiento 32-D) for the current month.
- Validated tax mailbox (buzón tributario) status.

b) In the case of corporations (legal entities):

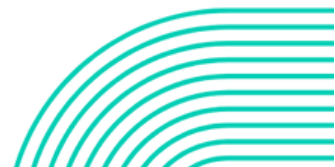
- Corporate name or denomination.
- Articles of incorporation and corporate amendments.
- Name of the legal representative(s).
- Power of Attorney of the legal representative(s).
- Official identification of the legal representative (Voting Credential or Passport).
- Federal Taxpayer Registry (RFC) of the legal representative.
- Tax address.

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- Validated tax mailbox (buzón tributario) status.
- Federal Taxpayer Registry (RFC) of the company.
- Tax Status Certificate (Constancia de Situación Fiscal) for the current month.
- Compliance Opinion 32-D (Opinión de cumplimiento 32-D) for the current month.
- Email address and telephone number of the company.
- Website.
- Name and position of the applicant (in case of applying for credit).
- Name, telephone number, and email address of the person in charge of payments (in case of applying for credit).
- Corporate name or denomination of affiliate companies (in case of applying for credit).

Important Notice regarding Sensitive Data: INTERTEAM does not collect or request sensitive personal data through any means.

4. PURPOSE OF THE PROCESSING OF PERSONAL DATA

The personal data collected will be used for the following purposes:

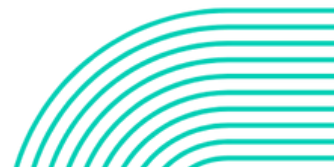
- a) To attend to, follow up on, and respond to your questions, quotes, or comments made through our website.
- b) To register you as a client or supplier in our internal database.
- c) To carry out the management, coordination, and execution of the contracted services.
- d) To follow up on credit applications for the services provided by **INTERTEAM**.

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- e) To provide timely follow-up on complaints, claims, or for the purpose of evaluating the quality of the service provided by **INTERTEAM**.
- f) To disseminate advertising for the services offered by **INTERTEAM**.

Note: *If you do not want your data to be used for these advertising purposes, you can send an email to interteam@interteam.com.mx stating your refusal.*

5. USE OF TRACKING TECHNOLOGIES (COOKIES AND WEB BEACONS)

We inform you that on our website we use cookies, web beacons, or other technologies through which it is possible to monitor your behavior as an internet user to provide you with a better service and experience when browsing our page.

The personal data that can be obtained from these analysis technologies are: IP address, browser type, operating system, web pages visited, and the duration of browsing time.

These technologies can be disabled directly from your internet browser settings (in the Privacy / Security section) by turning off the cookie acceptance option.

6. VIDEO SURVEILLANCE IN COMMON AREAS AND FACILITIES

INTERTEAM hereby informs you that security and video surveillance cameras are installed in its facilities, as well as in the common transit areas of the building where it operates.

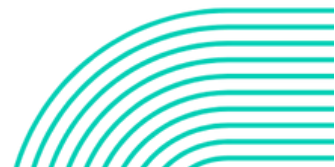
The images, videos, and sounds captured by said cameras constitute personal data (biometric and image data) and will be used exclusively for security, access control, surveillance, and crime prevention purposes, seeking to guarantee the physical

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integrity of our staff, clients, suppliers, and any third party or user of other offices transiting through those areas.

These recordings are stored in closed and protected systems and are routinely purged automatically, unless their preservation is required due to the existence of an incident, complaint, claim, or legal requirement from a competent authority.

7. CONSENT

By browsing our website, making inquiries through our digital forms, or providing your personal data through electronic, physical, or telephone means without expressing any opposition, you acknowledge that you have reviewed this Privacy Notice and grant your tacit consent for the processing of your data in accordance with items 3 and 4 of this document.

In cases where the contracting of complex logistics services or the processing of credit applications is required, **INTERTEAM** may require your express consent (either through a handwritten signature, advanced electronic signature, or by checking acceptance boxes in physical or digital formats).

Likewise, the data subjects are solely responsible for the veracity, accuracy, and validity of the information provided to **INTERTEAM**. It is the data subject's obligation to notify any change or update to their data through the means indicated in the ARCO Rights section of this Privacy Notice.

8. TRANSFER OF PERSONAL DATA

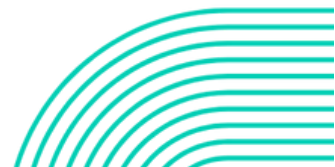
INTERTEAM informs you that by virtue of the logistical services provided, it will be necessary, in specific cases, to transfer your personal data to domestic and foreign

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third parties. In this regard, the cases in which your personal data may be transferred to third parties are the following:

- a) Customs agents or agencies with which a conferred mandate (encargo conferido) has been concluded for the clearance of goods, whether for import or export.
- b) Warehouses, carriers, forklift operators, ground handlers, stevedores, among other service providers related to international logistics.
- c) Airlines, shipping lines, and cargo motor transport service providers for the international transport of goods.
- d) Insurance institutions or agents, as well as their brokers or other intermediaries, for the contracting of insurance related to the international transport of goods.
- e) Electronic data transmission companies in accordance with the Customs Law and General Rules of Foreign Trade.
- f) Public entities for compliance with any legal obligation, mainly those related to the logistical activity of INTERTEAM; such as, for example, the electronic transmission of information referred to in the Customs Law and General Rules of Foreign Trade.

The data transfer described above will proceed:

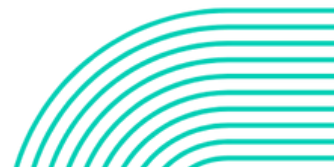
- a) When third parties request your data to invoice the service provided;
- b) When you request that the service be invoiced by third parties directly to you;
- c) When your data is required to fill out transport documents covering the international transit of goods;

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- d) When you require the contracting of insurance for a particular logistical service, or;
- e) When the electronic transmission of data is required in compliance with current regulations for a particular logistical service.

Furthermore, you are informed that the data to be transferred will be the following:

- Corporate name or denomination.
- Address.
- Tax regime.
- Federal Taxpayer Registry (RFC).
- Contact email and phone number.

Now, in accordance with Article 36 of the Law, you are informed that **INTERTEAM** may transfer the personal data described above without your consent when any of the following scenarios occur:

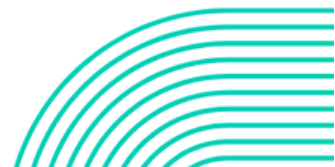
- When the transfer is necessary by virtue of a contract concluded or to be concluded in the interest of the data subject, by the controller and a third party;
- When the transfer is necessary for the maintenance or fulfillment of a legal relationship between the controller and the data subject;
- When the transfer is provided for in a Law or Treaty to which Mexico is a party;
- When the transfer is necessary for medical prevention or diagnosis, the provision of healthcare, medical treatment, or the management of health services;

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- When the transfer is made to holding companies, subsidiaries, or affiliates under the common control of the controller, or to a parent company or any company of the same group of the controller operating under the same internal processes and policies;
- When the transfer is necessary or legally required for the safeguarding of a public interest, or for the procurement or administration of justice;
- When the transfer is necessary for the recognition, exercise, or defense of a right in a judicial process.

9. ARCO RIGHTS

In accordance with the provisions of Article 21 of the Law, **INTERTEAM** informs you that you, as the data subject of the personal data, or your legal representative, may at any time exercise the ARCO Rights, which are described below:

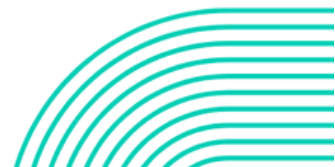
- Access:** refers to the possibility that you, at any time, have access to your personal data held by INTERTEAM, as well as to know the information related to the conditions and generalities detailed in the privacy notice..
- Rectification:** refers to the possibility that you request the correction of personal data that proves to be inaccurate, incomplete, or outdated.
- Cancellation:** refers to the possibility that you request the cancellation of your personal data from the files, records, archives, and systems of the controller, so that they are no longer in the possession of INTERTEAM.
- Opposition:** refers to the possibility that you object to INTERTEAM continuing to process your personal data, provided there is a justified cause, in accordance with Article 26 of the Law.

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To exercise the aforementioned ARCO Rights, you may contact us via mail at the address located at Colima No. 114, Interior 201, Col. Roma, C.P. 06700, Alcaldía Cuauhtémoc, Ciudad de México; or via email at the following address:

interteam@interteam.com.mx

Regardless of the way you decide to exercise your ARCO rights, your request must be in writing and in the Spanish language, addressed to the legal department of **INTERTEAM**, and must clearly state the following:

- Name of the data subject, address, or other means for communicating the response to your request.
- Official identification of the data subject or document proving the legal standing of the legal representative.
- The ARCO Right you wish to exercise and the personal data on which the request falls.
- Any means that allows locating the personal data of the data subject.

As expressly stated in Article 31 of the Law, once your request is received, INTERTEAM will have a period of 20 (twenty) business days to communicate the decision adopted arising from the exercise of ARCO Rights; that is, whether your request is applicable or not. Consequently, if applicable, said determination will become effective within a period of 15 (fifteen) business days following the date on which the response is communicated.

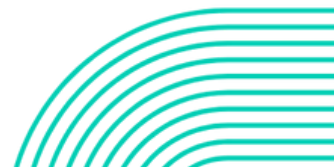
10. COMPETENT AUTHORITY

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In the event that you consider that your right to the protection of personal data has been violated by any conduct or response from **INTERTEAM**, you may go before the Ministry of Anti-Corruption and Good Governance (Secretaría Anticorrupción y Buen Gobierno) to initiate the corresponding rights protection procedure, in accordance with the applicable legal framework.

11. CHANGES TO THE PRIVACY NOTICE

This privacy notice may undergo modifications, changes, or updates resulting from new legal requirements, our own needs due to the services we offer, or our privacy practices.

Any changes will be published directly on our official website:

<https://www.interteam.com.mx/wp-content/uploads/2025/07/Interteam-Aviso-de-Privacidad.pdf>

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